REPORT TO LOCAL COMMITTEE (ELMBRIDGE)

Street Smart Update

19th November 2012

KEY ISSUE

To update Members on the Local Committee's use of Street Smart.

SUMMARY

To receive an update from Elmbridge Borough Council's Strategic Director, Ray Lee, on the work being carried out by the Street Smart Team following the recent £40,000 contribution from Surrey County Council, as agreed by the Local Committee.

OFFICER RECOMMENDATIONS

To note the content of the report.

1. Background

- 1.1 The work started on August 3rd 2012. The new work arrangement is:
 - The Street Smart Team are now working 2 days per week on SCC nominated jobs (Saturday and one week day)
 - The remainder of time spent on routine work generated by the Street Smart Team Supervisor, staff nominations and public reports.
- 1.2 A purchase order was requested from SCC but Elmbridge Borough Council has yet to receive a formal order and have not therefore received any of the funding.

2. Work Programme

- 2.1 Regular meetings are held with SCC Officers to co-ordinate workload. Since the first list generated by councillors, SCC have screened the work so that only appropriate jobs are sent to the Street Smart Team. The types of work that cannot be carried out by the Street Smart Team are generally those that required a certain expertise (for example street lighting for which you need a qualified and licensed electrician) or, more usually, equipment that the team do not have. We also need to be aware of SCC's contractual arrangements and avoid carrying out work for which SCC's contractors would normally assume payment.
- 2.2 Appendix 1 details the work requests that were generated in August and September and those that we carried out. It is worth noting that all works were completed within a short period of receiving the request:

3. Routine Work

- 3.1 As detailed above, the team also carry out their normal routine work. This work is generated by request from the public, Borough Councillors, local MPs, Claygate Parish Council and the Police. The team also have the freedom to add items they see themselves to the work schedule.
- 3.2 Examples of the type of work they carry out are:
 - Installation / repair / replacement / recovery of signage: Dog fouling / Car Parks / On street parking / Day Centres signage / ad hoc poster campaigns
 - Installation / maintenance / repair of highway benches / litterbins / cigarette bins / bicycle frames
 - Maintenance / repair of Council owned bus shelters
 - Installation / maintenance / repair of litterbins / recycling bins
 - Maintenance / repair of street nameplates

- Painting of telecommunication street cabinets
- Removal of epicormic growth from highway trees
- Cutting back of vegetation overhanging / overgrowing the highway
- 'One off' cutbacks of vegetation from private property usually at request of Surrey Police
- Vegetation clearance from public footpaths / alleyways
- Levelling of rutted verges and application of grass seed
- 'One off' construction projects including Recycling Awareness Campaign display boards and 'Waste Stations' for the 2012 Olympics
- Repairs to surface of public car parks
- Graffiti removal
- Ditch maintenance
- Making fly tips safe, particularly those left in the middle of the road
- 3.3 A large proportion of the routine work is highways related work and therefore is also under the SCC remit. The Borough Council has always accepted that by doing this work we are in effect subsiding the service.

4. Extra Resources

- 4.1 To date the extra resources employed are in two forms:
 - A trainee was employed under the Youth Employment Scheme partly to provide extra resource and partly to contribute to both Councils' want to encourage opportunities for young people. Unfortunately the first person has recently left and we are in the process of recruiting.
 - The team are now working Saturdays as mentioned above.
- 4.2 We have not tried to quantify the exact time that is spent in addition to the routine work partly because we wanted from the outset to avoid the team carrying out a lot of paperwork and also due to the fact that as a considerable amount of the routine work is highway based it is difficult to distinguish between what is carried out for SCC as a part of the routine work and what is carried out as additional through the extra funding.

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BACKGROUND PAPERS: none

APPENDIX 1

Original List sent August 2012

| Job Type | Job Description | Requests | Jobs that can be carried out by SST | Completed |
|-------------|--------------------------|----------|-------------------------------------|-----------|
| 1 | Surface dress | 62 | 0 | 0 |
| 2 | Tree Stump / Vegetation | 42 | 26 | 26 |
| 3 | Drain works | 21 | 0 | 0 |
| 4 | Signage | 29 | 6 | 6 |
| 5 | Basal / epicormic growth | 22 | 11 | 11 |
| 6 | Street lighting | 15 | 0 | 0 |
| 7 | Verges | 52 | 4 | 4 |
| 8 | Road markings | 1 | 0 | 0 |
| 9 | Weeds | 18 | 4 | 4 |
| | TOTAL | 262 | 51 | 51 |

List Sent September 2012

| Job type | Job Description | Jobs | Jobs that can be carried out by SST | - |
|----------|------------------|------|-------------------------------------|----|
| 2 | Vegetative works | 26 | 26 | 26 |